**Problem in Online Ticket System:** The main problem that occurs in online ticket system is due to excessive server jam. This traffic problem can be solved if the website is hosted by a better platform like AWS (Amazon Web Server), GCP (Google Cloud Platform) etc. Again, bugs of the software need to be identified and solved by testing and debugging the software again and again. The database should be modified into more organized form**.** If database is not organized, processing data becomes tough.

Another problem faced by the users in online ticketing system is that, they cannot change their mobile number or NID which was set previously. The website needs updates to fix these things so that it becomes more flexible for the users to use them.

Regular maintenance of the software is very necessary to enhance its growth. The system is updated with upgraded and smart technologies on a regular basis and runs seamlessly with high-end efficiency under maintenance management. Thus it will allow the software to deal with developing technology and the business environment.